

## Outreach Services Discussion Questions

- Briefly describe the community (geography, demographics, etc) where your library system is located.
- Briefly describe the makeup of your library system's current Outreach services—leadership, staffing, goals, etc.
  - If your library doesn't currently have an official Outreach services, what type of interest is there at the administration and staff-level for starting one up?
- **What different types of Outreach visitation and/or programs do you offer or have offered in the past? What types of community needs are these offerings meeting?**
- **What Outreach program or event has not lived up to staff expectations? Why?**
- **In dealing with the public, what challenges have you encountered during Outreach visits or programs? How did you handle each challenge?**
- **What specific recommendations would you make to library staff looking to develop or expand their Outreach services?**
- In what ways / through what events might Outreach services help to promote your library's resources and services?
- In what ways would you like to see your library expand (or start) Outreach services?
- Pick a possible Outreach expansion idea: What specific steps need to be taken in order to put this idea in place?